



General Terms and Conditions and Cancellation policy

Written confirmation of your booking must be received by Brazilian Barbecue Catering, together with a deposit of 40% of the total price, (based on your chosen Menu). The deposit is to be paid no later than 3 business days after written confirmation of your booking. For events booked within 5 business days before the event date, full payment must be paid to Brazilian Barbecue Catering on the date of your booking.

Public Holidays: a 10% surcharge on the price per person applies for Public Holiday bookings.

DEPOSIT PAYMENTS are to be made by bank transfer, cash, or credit card and on receipt of your payment of the deposit, we will consider it as acceptance of our terms and conditions to proceed with your event.

To arrange payment we accept the following payment options:

- EFT Payment Details:

Account Name: Brazilian Barbecue Catering

Bank: Westpac

BSB: 032-094

Account No: 434112

- Visa or Mastercard - 1.5% surcharges apply

THE BALANCE of the price for your event must be received by us by bank transfer, cash or credit card no later than 5 business days before the date quoted for the event (unless other arrangements are confirmed to you by us by email). As prices are charged based on the numbers of persons attending your event, Brazilian Barbecue Catering need adequate time to order and prepare fresh food for your event based on the number of persons attending.

STAFF RATES will be invoiced at the hourly rates below (inc GST) as Menu Prices do not include staff.

The number of chefs, wait and bar staff will be according to the food selection and size of the function.

- Wait staff and Bar staff (with RSA): \$35 per hour Monday-Friday, \$40 per hour Saturday, \$45 p/h Sunday.

- Chefs: \$40 per hour Monday-Friday, \$45 per hour Saturday, \$49.50 per hour Sunday.

(The hospitality industry standard of a minimum 4-hour shift applies / Public Holiday rates apply)

OUR POLICY ON REDUCTION IN NUMBERS:

Any change in a reduction of the number of persons to be catered for at your event, as initially advised by you, will not be accepted later than 5 business days before the date of your event, (unless other arrangements are confirmed by us to you by email).

OUR POLICY ON AN INCREASE IN NUMBERS:

Any increase in the number of persons to be catered for at your event may be accepted up to 72 hours before the time of your event, with the additional cost (for the extra persons) to be paid by you at the time you advise us of the change in numbers by immediate payment into our bank account.

CANCELLATION POLICY: If an event is cancelled after the deposit has been paid, Brazilian Barbecue Catering shall be entitled to retain the deposit to offset the cost of the reservation of the time for your event, administration and preparation for the event. If an event is cancelled within 5 business days of the date of the event, Brazilian Barbecue Catering shall be entitled to retain the full payment held by them and shall be entitled to full payment of the cost of the event, if it is not held by Brazilian Barbecue Catering, (unless other arrangements are confirmed to you by us by email).

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